



ONLINE TICKET SALES DIRECTIONS (2017)

www.rbfstickets.com

- A Festival Pass is required to purchase tickets. **YOUR PASS IS IN THE PROGRAM IN THIS ENVELOPE.** Lanyards are available at any of the three venues during the Festival. A ticket must be purchased for each film screening.
- Plan your full film schedule as only **one order** may be submitted during the pre-Festival sales period.
- The Pass level determines when tickets can be purchased and for what days. Any two Festival Pass holders may submit a combined order, however both Pass holders must be eligible to purchase tickets at the time the order is placed.

■ Online Ticket Sales Schedule:

Director & Producer Passes: **Pre-Festival: Starts 12:01 am, Mon, Oct 16; ends 4:30 pm, Fri, Oct 27**
During the Festival: anytime except for IN DEMAND screenings.

Screenwriter Pass: **Pre-Festival: Starts 12:01 am, Mon, Oct 30; ends Nov 2**
During the Festival: anytime except for IN DEMAND screenings.

Film Buff & Student Passes: Starts 12:01 am, Fri, (Nov 3) for Fri-Sun (Nov 3–5) screenings
Starts 12:01 am each day, Nov 6 – 9 and Nov 12
Starts 12:01 am Fri, (Nov 10) for Fri & Sat (Nov 10 & 11) screenings

Mini Passes: Starts at 12:01am each day (Nov 2–12)

- Two IN DEMAND screenings will take place on Bonus Sunday (Nov 12). The IN DEMAND films will be announced and tickets will be available to purchase online, beginning around 4:30 pm on Saturday (Nov 11). Mini Passes can purchase IN DEMAND tickets on Sunday (Nov 12), starting at 12:01 am.
- If you need assistance with processing your order, please come to the RBFS office (107 Truitt Ave. Rehoboth Beach) 9:30 am–4:30 pm, Monday–Friday during the pre-Festival ticket sales period (Oct 16–Nov 1). During the Festival, assistance will be provided at the Box Office at Cinema Art Theater. See Guide to the Festival in program or on RBFS website for Box Office schedule and address.

■ To order tickets online, go to www.rbfstickets.com

To login, enter your 7-digit Festival Pass # and the second person's # (if applicable).

Check the box of each screening that you would like to see. Do the same in the second column if the order is for two Festival Pass holders.

For each screening, the number of remaining seats is posted. This number will change after payment is submitted.

If your selections don't allow 20 minutes between screenings, a duplicate ticket for a film title is ordered, and/or the screening is sold out, the system will notify you accordingly.

When you have checked all your screenings, click **Checkout** at the bottom of your screen to proceed to payment. Only Visa and MasterCard credit cards will be accepted.

After entering required payment information, click **Place Order** on the bottom of your screen.

Click on **Print Tickets Now**. At the next screen, click on **Print All Tickets** for each Pass holder. Each ticket will print on a full sheet of paper. The printed ticket will be scanned for admission to the screening. Multiple printings of a ticket will be detected at the door and admission will not be granted.

A printed ticket and Festival Pass must be shown to enter each screening.

Note: If you don't print your tickets before logging out, you will have to login for each individual pass holder in order to print tickets.

ENJOY THE FESTIVAL!